

Capt. Harry's Fishing Supply - Reel Repair Request Form
 Authorized Penn, Shimano, Daiwa, Duel & Alutecnos Warranty Service Center

Name: _____ Date: _____

Address: _____

City: _____ State: _____ Zip: _____ Country: _____

Home Phone: _____ Work Phone: _____ Cell: _____

Fax #: _____ E-Mail Address: _____

<p><u>Credit Card Information: (Check One)</u> <input type="checkbox"/> Amex <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover</p> <p>Name on Card: _____</p> <p>Card Number: _____</p> <p>Exp Date: (MM/YY) _____ CID Code: _____</p> <p>Signature: _____</p>	<p><u>Shipping Information:</u> We ship all reels ground service unless specified otherwise. Added cost for expedited shipping service.</p> <p><u>Shipping comments:</u> _____ _____ _____ _____</p>
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Reel Model #: _____ Purchase Date: _____ Where Bought: _____

SERVICE CHECKLIST:

We can do a more efficient job in less time if you can tell us as much as possible about what is happening. Just check off any of the appropriate comments below and add any relevant comments.

GEARS:

- Rough
- Binding
- Corroded
- Noisy

FRAME/BODY:

- Bent
- Cracked
- Corroded
- Finish Peeling

ANTI-REVERSE:

- Does Not Engage
- Does Not Disengage
- Switch Broken

BAIL:

- Bail Wire Broken
- Bail Wire Bent
- Will Not Trip
- Cuts Line

DRAG:

- Jerky
- Slipping
- Not Smooth
- Too Light
- Too Tight

SPOOL:

- Wobbling
- Corroded
- Cracked
- Bent or Distorted
- Does Not Free Spool
- Frozen

HANDLE:

- Bent
- Binding
- Missing

CLUTCH:

- Does Not Engage
- Does Not Disengage
- Does Not Work

SERVICE:

- Overhaul
- Warranty Service*

*Legible receipt required for warranty

Service Comments/Instructions: _____

